

2428/303

**SOCIAL POLICY, ADMINISTRATION  
AND DISASTER MANAGEMENT**

**June/July 2021**

**Time: 3 hours**



**THE KENYA NATIONAL EXAMINATIONS COUNCIL**

**DIPLOMA IN SOCIAL WORK AND COMMUNITY DEVELOPMENT  
(SOCIAL WORK OPTION)**

**MODULE III**

**SOCIAL POLICY, ADMINISTRATION AND DISASTER MANAGEMENT**

**3 hours**

**INSTRUCTIONS TO CANDIDATES**

*This paper consists of EIGHT questions in TWO sections; A and B.  
Answer FIVE questions as shown below in the answer booklet provided:  
any TWO questions from section A;  
any TWO questions from section B;  
any other ONE question from either section A or B.  
All questions carry equal marks.  
Maximum marks for each part of a question are as indicated.  
Candidates should answer the questions in English.*

**This paper consists of 3 printed pages.**

**Candidates should check the question paper to ascertain that all  
the pages are printed as indicated and that no questions are missing.**



## SECTION A: SOCIAL POLICY AND ADMINISTRATION

Answer at least TWO questions from this section.

1. (a) (i) Explain four purposes of social policy in Kenya. (8 marks) <sup>4</sup>  
*Educates, equips, empowers and emp*
- (ii) Distinguish between the terms, 'policy' and 'procedure'. (2 marks)
- (b) Analyze five types of decision-making in policy administration. (10 marks)
2. (a) Explain five factors that influence policy formulation in Kenya. (10 marks) <sup>8</sup>
- (b) Outline five steps of rational decision-making process. (10 marks)
3. (a) Explain the meaning of each of the following terms:
- (i) policy analysis; (2 marks)
- (ii) policy administration; (2 marks)
- (iii) social welfare policy; (2 marks)
- (iv) policy termination; (2 marks)
- (v) policy brainstorming. (2 marks)
- (b) Highlight five benefits of social welfare policy. (10 marks)
4. (a) Explain five obstacles to termination of social policies. (10 marks)
- (b) Highlight five factors that hamper social welfare policy in Kenya. (10 marks) <sup>8</sup>

## SECTION B: DISASTER MANAGEMENT

Answer at least TWO questions from this section.

5. (a) (i) Distinguish between the terms 'rehabilitation' and 'reconstruction' as used in disaster management. (4 marks) <sup>2</sup>
- (ii) Describe the three types of disasters. (6 marks) <sup>4</sup>  
*man made, natural*
- (b) Outline five ways of coping with drought disaster in Kenya. (10 marks) <sup>8</sup>  
*planting trees*
6. (a) (i) Explain the meaning of the term 'disaster recovery'. (2 marks)
- (ii) Describe four phases of emergency management. (8 marks)
- (b) Highlight five objectives of disaster management. (10 marks)
- mitigation, Preparedness, Recovery*



7. ✓ (a) Outline five challenges faced in disaster response. (10 marks) ✕
- (b) Explain five features of disaster preparedness system in Kenya. (10 marks)  
*X - K.C. Q. 2 - 11*
8. (a) Analyze five of the key stakeholders in disaster operations. (10 marks)  
*govt, NGOs, community, individuals*
- (b) Outline ten types of information which may be needed in order to make relief decision. (10 marks)  
*No. of victims  
Required resources*

*h answer*

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